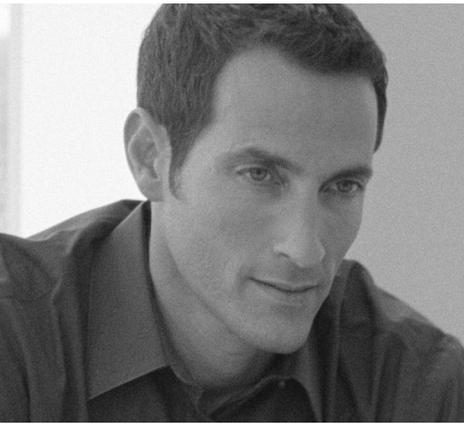


GENWARE COMPUTER SYSTEMS



GENWARE AUDIT PROCESSOR™

INTRODUCTION – PARTNERING FOR YOUR SUCCESS

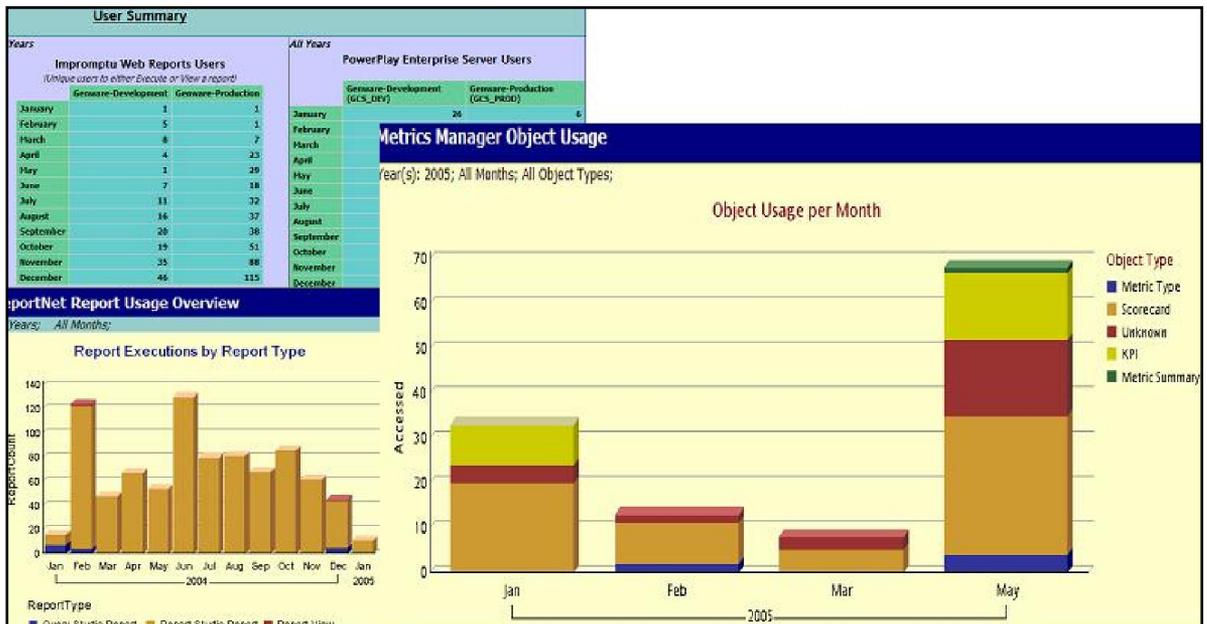
Genware Computer Systems is a Cognos® Certified Silver Technology partner. At Genware, we work with you to design and implement successful business intelligence solutions. We are also an Accredited Cognos Services Partner with a long track record of implementing successful solutions. The Genware Audit Processor provides advanced administration and auditing information for Cognos ReportNet™, Cognos Access Manager, Cognos PowerPlay® Enterprise Server, Cognos Impromptu Web Reports, and Cognos® Metrics Manager. Cognos is the world's leading provider of business intelligence and corporate performance management software. Together, Genware Computer Systems and Cognos provide the tools to link people, information, and decision-making processes throughout your organization to drive corporate performance. We combine

technology expertise, methodology, and techniques with a practical blend of industry-specific knowledge. Genware Computer Systems and Cognos help you sharpen your strategic focus and overcome barriers to success.

APPLICATION USAGE

Business Intelligence solutions are implemented to ensure that a user community has access to valuable information. A key factor in determining the Return on Investment (ROI) of an application is to monitor the usage of that application. The Genware Audit Processor provides reports and analysis cubes that show valuable information on the usage trends of an application. Some key dimensions for viewing the usage include: Users, Subject Areas, and Timelines. The usage information provided by the Genware Audit Processor can be used to determine application usage trends and identify functionality that can be decommissioned or that may need to be modified.

PARTNER OFFERING



The Genware Audit Processor provides advanced administration and auditing for Cognos products.

APPLICATION SERVER UTILIZATION

In an application server environment it is essential to monitor application usage trends and the impact of this on the supporting application server infrastructure. Business intelligence application servers could yield poor performance during peak times when the volume of requests is higher than the typical daily average. Performance is also impacted by requests that run for a long time or results in an error condition. The Genware Audit Processor provides valuable application usage information that can be used to plan for these peak times and to identify the long running or error yielding requests. The infrastructure administrator can plan accordingly for the peak times and easily identify the subject areas or users executing the long running requests.

APPLICATION PERFORMANCE OPTIMIZATION

Application Performance optimization has a direct impact on the end user experience. Reports that run longer than planned or that result in an error condition have a negative impact on the user workflow process. The Genware Audit Processor allows the Project Team to easily identify these reports and to direct attention to these problems shortly after they occur. The Genware Audit Processor includes utilization of PowerPlay cube dimensions and levels. With this information at hand, the cube design can be modified based on actual usage to yield faster build and response times.

SECURITY AND COMPLIANCE REPORTING

Regulations and Security requirements demand that Business Intelligence applications be monitored to track access to information. The Genware Audit Processor

facilitates this requirement in two areas: Functional Security and Usage Validation. Functional security refers to identifying which user has access to what data i.e.: report, cube, or other items.

Functional Security is catered to through the reports provided in the Genware Audit Processor based on security assigned to items within Cognos Upfront. The Genware Audit Processor provides the information required to determine which items are available to a user class.

Usage Validation refers to the ability to determine which user accessed a particular report, cube, metric, or view. The Genware Audit Processor can be used to determine which user accessed which item and when this access took place.

ADMINISTRATION AND LICENSE MANAGEMENT

Administrators are responsible for managing access to Cognos application servers and ensuring that licenses are correctly assigned. Cognos Access Manager is used to administer the user community and the security class structure stored in the Cognos Series 7 Namespace. The Genware Audit Processor includes valuable reports and analysis cubes providing information of importance to the application administrator. This information reduces the effort required to maintain the user community and security structure.

PRODUCT INTEGRATION POINTS

GENWARE AUDIT PROCESSOR EDITIONS

The Genware Audit Processor is available in one of three editions, catering to the Cognos technologies as specified in the table below.

	GENWARE AUDIT PROCESSOR		
	Enterprise Edition	Enterprise Plus Edition	Metrics Edition
Cognos Access Manager		✓	
Cognos Upfront	✓	✓	
Cognos Impromptu Web Reports	✓	✓	
Cognos PowerPlay Enterprise Server	✓	✓	
Cognos ReportNet – Query Studio		✓	
Cognos ReportNet – Report Studio		✓	
Cognos Metrics Manager			✓

ENTERPRISE EDITION

The Enterprise Edition includes:

- An import procedure of IWR and PowerPlay logs and the Access Manager LDAP database.
- The choice to store the audit data in an Oracle or SQL Server database.
- Impromptu reports that can be published to an Impromptu Web Report Server or utilized as Impromptu Client reports.
- PowerPlay models and cubes for in depth analysis.
- A cube-build and web update utility for Cognos PowerPlay that can be fully automated (Windows Environments only).

ENTERPRISE PLUS EDITION

The Enterprise Plus edition includes a ReportNet module and provides customers that are currently using ReportNet the following added functionality:

- All components of the Enterprise Edition.
- Enterprise Edition Impromptu reports available as ReportNet reports.
- A ReportNet Model for the Series 7 Audit Data including a Package for additional reporting or querying.
- ReportNet reports providing information from the ReportNet audit tables.
- A ReportNet Model for the ReportNet Audit Data including a Package for additional reporting or querying.
- PowerPlay cubes and models providing ReportNet information.

METRICS EDITION

The Metrics edition provides customers that are currently using Metrics Manager the following functionality:

- ReportNet reports providing information from the Metrics Manager Audit and Load tables.
- A PowerPlay cube and model providing analysis of Metrics Manager Usage information.
- A ReportNet Model for the Metrics Manager Audit and Load Data including a Package for additional reporting or querying.

COGNOS CORPORATE PERFORMANCE

MANAGEMENT

Cognos corporate performance management provides three interlinked capabilities to help you answer three key questions about your business performance: How are we doing? Why? and, What should we be doing? Companies can use enterprise planning to create high-frequency rolling plans; use business intelligence to understand what's driving performance; and scorecarding to ensure alignment and accountability.

Reporting

Cognos ReportNet™ is the first all-in-one reporting software that lets you create, modify, and distribute all enterprise reports: ad hoc queries, business reports, compound dashboards, and production reports such as invoices and statements. The software is simple to manage, with a zero-footprint, Web-based deployment, scalability to hundreds of thousands of users, and built to integration with any application or environment.

Business Intelligence

Cognos Business Intelligence series offers the world's best-selling OLAP (online analytical processing) software. With Cognos BI, you can explore and analyze information to make the most effective tactical or strategic decisions. You can navigate any part of their organization from a variety of business dimensions (e.g., revenue, geography, product, time). Starting from a big picture view, you are able to interactively analyze key information to solve business questions – with split-second response times.

Planning

Enterprise Planning, where effective performance management begins, combines people, processes, and technology in a rich, continuous, and collaborative cycle. It provides insight into past, current, and future operating performance, enabling you to spot trends, identify opportunities, and affect outcomes. Cognos Enterprise Planning series provides an integrated solution for planning, budgeting, forecasting, modeling, consolidation, and financial reporting.

Scorecarding

Cognos Metrics Manager lets you extend your business planning and analysis to see the inter-relationships between different data sets and their impact on your organization's performance. Key business metrics and models are compared with thresholds, and are mapped to individual accountability. Advanced visualizations allow data to be presented in rich graphical formats, which can be interactively explored by the end-user.

ABOUT GENWARE COMPUTER SYSTEMS

Genware focuses on delivering easy-to-use applications that allow organizations to transform data into information. As a Cognos Business Partner with extensive experience using the Cognos platform, Genware can help you design and implement your business intelligence solutions.

Genware services include:

- Cognos Technology Evaluation and Procurement
- Business Intelligence Application Strategy, Architecture and Design
- Joint and Outsourced Project Development services
- Training
- Staff Augmentation

Genware products include:

- Genware Audit Processor
- Utilities for streamlining the Cognos technology development lifecycle

MORE INFORMATION

For more information on how to take advantage of this solution, or for more details on the Cognos-Genware Computer Systems relationship, visit www.GenwareCS.com

ABOUT COGNOS

Cognos delivers software and services that helps companies drive, monitor, and understand corporate performance. Cognos delivers the next level of competitive advantage – corporate performance management (CPM) – achieved through the strategic application of BI on an enterprise scale. Our integrated CPM solution helps customers drive performance through planning; monitor performance through scorecarding; and understand performance through business intelligence. Cognos serves more than 23,000 customers in over 135 countries.



WWW.COGNOS.COM

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