genware audit processor

The Genware Audit Processor Practice provides Application Management services that enable customers to proactively manage their applications, environments, and user communities promoting user adoption and reducing reactive administration tasks.

Application Management

The stable application environment sought by any organization is the product of various technologies and applications, each with its own complex architecture, working together efficiently. The concept of Application Management developed in response to the needs of organizations to be able to examine the interactions of these technologies and applications and then gauge their combined effects on a user community. The Genware Audit Processor is a Business Intelligence Application Management solution that provides usage, usability, administration, and security information that enables optimal management of applications.

Genware Audit Processor Practice

Genware Computer Systems features a Genware Audit Processor Practice that leverages the Genware Audit Processor to enable customers to proactively manage their applications, environments, and user communities promoting user adoption and reducing reactive administration tasks.

Experienced Genware Application Administrators deliver these services to organizations that may not have the skills in-house. Leveraging these services enables customers to be proactive about managing their applications.

Application Management Monitoring

A Genware Application Administrator leverages the Genware Audit Processor to collect and monitor usage, usability, administrative, and security information. The administrator performs the following tasks for an agreed upon period. These tasks are typically conducted on a weekly and monthly basis.

- Compare current and prior periods of Cognos 8 Portal metrics to visualize trending.
- Review scheduled run of Genware Audit Processor software and key Genware Audit Processor reports.
- Address any specific questions that the Cognos Administrator has with regards to the Genware Audit Processor content.
- Compile a recommendations document.
- Conduct a one hour remote presentation to discuss findings and recommendations.

Application Profile

A Genware Application Administrator leverages the Genware Audit Processor to collect usage, usability, administrative, and security information. This information is then analyzed to determine key findings and recommended actions. Usage information is compared to vendor benchmarks and a scalability comparison is created. A findings document is produced and an executive presentation is conducted to present all findings and recommendations.

The Application Profile service enables customers to validate existing applications, plan for scalability, and conduct proactive activities to ensure a valuable application experience for all users.

Migration Scoping

Migration Scoping allows customers to obtain crucial, undisputed information on the usage of IBM Cognos applications. The task of scoping a migration can be accomplished accurately, quickly, and easily when using the Genware Audit Processor as part of migration efforts. This service provides an opportunity to shorten the amount of time needed to migrate content and increase the scoping accuracy.

The benefits of this service include the ability to identify valuable content, enable a successful deployment into a new environment, and plan and scale an optimal migration. Migration development services are also available from Genware Computer Systems.

Genware Audit Processor Editions

The Genware Audit Processor is available in editions, catering to the IBM Cognos technologies as specified in the table below.

	GENWARE AUDIT PROCESSOR	
	Enterprise Suite Edition	Enterprise Plus Edition
IBM Cognos 8 – Application Management	✓	
IBM Cognos ReportNet		✓
IBM Cognos Access Manager		✓
IBM Cognos Upfront		✓
IBM Cognos Impromptu Web Reports		✓
IBM Cognos PowerPlay Enterprise Server		✓

Enterprise Suite Edition

The Enterprise Suite is the flagship product that provides a comprehensive Application Management solution for IBM Cognos 8 applications. Portals for business application owners, technology project owners, application administrators, and server administrators showcase the Genware Metrics for Application Management enabling proactive management of usage, usability, and administration. Dashboards are included that provide important trend information and over 150 detailed reports are available for in-depth access to key information.

The Enterprise Suite includes the following functionality:

- Role-based portals designed for business application owners, technology project owners, application administrators, and server administrators.
- Reports that provide information about any Content Store object. Objects include content such as reports, queries, views, schedules, and much more. Objects also include tools such as capabilities, data sources, signons, and much more.
- Reports that provide information about security namespaces and the assignments to Content Store objects.
- Reports that leverage the IBM Cognos 8 audit usage data to provide actionable information. This includes dashboards with content and usage overviews.

- An optimized dimensional model that reads an aggregated schema for high-speed analysis of usage data.
- A package for additional reporting or querying.
- An SDK import procedure that populates a reporting database with metadata on all objects in the Content Store and includes security information for all namespaces configured for use by IBM Cognos 8.

Enterprise Plus Edition

The Enterprise Plus Edition includes an IBM Cognos Series 7, IBM Cognos ReportNet, and IBM Cognos 8 module that provide customers with the following added functionality:

- An import procedure of IWR and PowerPlay logs, the Access Manager LDAP database, and Upfront Portal.
- The choice to store the audit usage data in an Oracle or SQL Server database.
- Impromptu reports that can be published to an Impromptu Web Report Server or utilized as Impromptu Client reports.
- PowerPlay models and cubes on Impromptu and PowerPlay audit content for in-depth analysis.
- A cube-build and Web update utility for IBM Cognos PowerPlay that can be fully automated (Windows environments only).
- Impromptu reports available as IBM Cognos ReportNet and IBM Cognos 8 reports.
- An IBM Cognos ReportNet and IBM Cognos 8 model for the Series 7 audit usage data including a package for additional reporting or querying.
- IBM Cognos ReportNet and IBM Cognos 8 reports providing information from the IBM Cognos ReportNet and IBM Cognos 8 audit tables.
- An IBM Cognos ReportNet and IBM Cognos 8 model for the IBM Cognos ReportNet and IBM Cognos 8 audit usage data including a package for additional reporting or querying.
- PowerPlay cubes and models providing IBM Cognos ReportNet and IBM Cognos 8 information.

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